# Board of Directors Meeting Kalispell Tourism Business Improvement District Wednesday – March 6, 2013 3:00 pm – 5:00 pm

**Location: Kalispell Chamber of Commerce** 

### **AGENDA**

3:00 pm Meeting Called to Order: Janet Clark, Chairman of the Board

# 1. Hear from the Public

Members of the public are invited to present information related to the Tourism Business Improvement District. Presenters are limited to three (3) minutes each.

- 2. Scott Crowder with Pond Hockey Classic is in Kalispell for a site visit to explore the possibility of promoting the Montana Pond Hockey Tournament in 2014. Scott will speak to the board to outline PHC's experience and resources and their current roster of tournaments.
- 3. Board Action
  - a) Approval of minutes from February 13, 2013
  - b) TBID financial statement for January, 2013
  - c) Approval of application for TBID Associate Membership Best Western Flathead Lake Inn & Suites
  - d) Revisit TBID sponsorship of March wrestling tournament based on new information provided by organizers
- 4. Board Discussion
  - a) Review of draft FY'14 marketing plan and budget
  - b) TBID Board seat vacancies and officer nominations
  - d) KCVB updates
  - e) Legislative session updates

5:00 pm

Meeting Adjourns

**Enclosures:** 

February 13, 2013 minutes

TBID financial statements for January 2013

STR Report KCVB Updates

# For Further Information, Please Contact:

Janet Clark, Board Chairman <u>ic@clarkmontana.com</u> or 406-261-0027 Diane Medler, KCVB Director <u>dianem@kalispellchamber.com</u> or 406-758-2808

### 2013 TBID Board Meeting Schedule

January 9

February 13

March 6

April 3

May 1

June 12

July 10

August 7

October 2

November 6

December 4

Note: Other than the meeting starting time, times listed are approximate and agenda items may be rearranged. Action may be taken on any item listed on the agenda. Public comment is welcome on all items.

# Board of Directors Meeting Kalispell Tourism Business Improvement District Kalispell Chamber of Commerce February 13, 2013

# **Minutes**

Board Members Present: Janet Clark, Chris Walters, Lisa Brown, Angie Bowman, Gib Bissell, Dan Moderie

Board Members Absent: Lori Fisher

Staff Present: Joe Unterreiner, Diane Medler, Rob Brisendine

Guests Present: Mary Paoli, Voices of Montana Tourism; Pam Carbonari, Kalispell BID and Downtown Association

Meeting was called to order by Janet Clark, Chairman of the Board at 3:05 PM.

1. Hear from the public - none

2. Mary Paoli, PR Manager with Voices of Montana Tourism discussed the Voices of Montana Tourism 2012 initiatives, role of Voices during the legislative session and plans for 2013. Voices is funded by Chambers, TBID's, CVB's, MT Contractor's Assn., MT Ski Area Assn., Xanterra, MT Restaurant Assn. and MLHA. Kalispell TBID provided \$2,500 in sponsorship in 2011. Renewal of our sponsorship will be allocated in the FY'14 budget.

# 3. Board Action

a. Approve Minutes from the January 9, 2013 Meeting:
 Action: Motion was made by Dan Moderie to approve the minutes. Motion seconded by Joe Unterreiner. Discussion: none. Board approved unanimously.

b. TBID financial statements:

Action: Motion was made by Gib Bissell to approve the financial statements. Motion seconded by Lisa Brown. Discussion: none. Board approved unanimously.

c. Approval of projected revenue for FY'14: Projected revenue for FY'13 was \$465,000. TBID collections through February total \$359,392 (Q4 FY'12, Q1 & Q2 FY'13). May payment is historically 2% lower than the February payment. Based on that assumption the total collections for FY'13 are projected to be around \$447,000. FY'14 will show an increase due to Homewood Suites opening and the projected inclusion of Best Western as an Associate Member. Based on all those factors the board agreed to a modest increase for FY'14.

Action: Motion was made by Lisa to set the projected revenue for FY'14 at \$475,000. Motion was seconded by Chris. Discussion: none. Board approved unanimously.

# 4. Board Discussion

a. Update on City Council approval for TBID Associate Membership: City Council heard the ordinance on February 4<sup>th</sup>. No discussion or questions were presented, the council voted unanimously to approve. Because it is an ordinance it will go before Council for a second reading on February 19<sup>th</sup>. If approved, it will take effect in 30 days. Assuming Council approves the second reading, Diane will request an application from the Best Western Flathead Lake Inn & Suites. That application will be presented to the TBID board at the March meeting for approval. Best Western would then have time to set up their collection procedures to begin collecting April 1<sup>st</sup>.

- b. TBID board seat: Angie Bowman is now manager of the Homewood Suites. She is currently filling a medium hotel seat (originally placed as manager of Holiday Inn Express) because no nominations were presented from a medium hotel representative. The Homewood Suites is a medium category property. Angie will provide documentation from ownership of Homewood Suites authorizing her to represent the property on the board. Nominations and approval of vacating board seats will be completed at the April meeting.
- c. Event updates: Western B tournament begins Feb 20<sup>th</sup>, KCVB has assisted by organizing volunteers and covering parking/traffic control. Off-site parking has been arranged at the north-west corner of the Mall parking lot. Spartan has over 2,200 people signed up so far. 46% of those from out of market. KCVB working to arrange a pre-party in downtown Kalispell. Street fair atmosphere is seen as an appropriate venue for this audience. Working on conditional use permits and meeting with the KDA to see how we can partner. Lisa shared concerned about potential bad weather that time of year for an outdoor event and stressed that TBID hotels should be utilized whenever possible so they can benefit from the F&B revenue. Dragon Boat: met with Partners Creative regarding PR plan. FCF is on board as title sponsor again this year, Glacier Bank has stepped up as yenue sponsor and Mountain West Bank has taken the trailer sponsorship. A dragon boat trailer is being built by FVCC. Mtn West's sponsorship paid for materials, FVCC is donating the labor. The trailer will hold 6 dragon boats. Leadership Flathead class of 2013 has signed up for the Dragon Boat Festival as their second year commitment project which will provide us with several committed volunteers for this year's committee. Pond Hockey potential promoter is arriving for a site visit the week of March 4<sup>th</sup>. Pond Hockey Classic puts on several large events in the northeast. Tamarack Brewing Company has signed on as a title sponsor. They have also agreed to include the pond hockey tournament logo on their beer boxes that will be sold in Canada. Color Run is a running event held throughout the U.S. Rob is communicating with the promoters and they are evaluating our destination as a potential race site for fall 2013.
- d. Sponsorship requests: Kalispell Wrestling Club has requested TBID sponsorship for the March state tournament held March 22 & 23 at the Fairgrounds. Last year the TBID sponsored the venue fees. According to the sponsorship RFP submitted by the organizers it appears not be a new event as it is stated to be previously held in Kalispell. This is the largest tournament the group puts on, last year they also held a Grecko tournament in April at Majestic. This tournament brings in approx. 230 Flathead County participants and 612 other participants. 2,000 out of market spectators are expected. Based on the information provided: that it is not a new event to the area and there doesn't appear to be a potential to grow, that TBID's sponsorship will be limited to providing comp rooms for refs and not cover the venue rental fee.
- e. KCVB Updates: <u>Visitor guide</u> is in production, will be available the first week of March. The KCVB was <u>awarded a Tourism E-Marketing Technology Grant</u> by the MT Dept of Commerce in the amount of \$6,700 to facilitate the completion of a retrofit of discoverkalispell.com to responsive web design. This will enable our website to adjust to the device it is being viewed on instead of creating a separate site per device (mobile, app's, etc). RWD automatically adapts the layout of menu, content and images to the viewing environment being used. Kalispell was also selected to participate in the <u>Montana Office of Tourism VIC partnership program</u>. This program includes an annual training workshop, assistance with staff funding, signage and technology products to provide an improved visitor experience. <u>December online marketing report</u> was distributed showing a 73% increase in

unique website visits over December 2011 which included a 276% increase in visits from Canada and within that a significant increase from British Columbia.

Meeting was adjourned at 4:54 PM

Respectfully Submitted: Diane Medler

# For Further Information, Please Contact

Janet Clark, Board Chairman, jc@clarkmontana.com or 406-261-0027 Diane Medler, CVB Director, dianem@kalispellchamber.com or 406-758-2808

2013 Board Meeting Schedule - Kalispell Chamber Conference Room at 3:00 PM

January 9 February 13 March 6 April 3 May 1 June 12 July 10

August 7 October 2 November 6 December 4

# Kalispell Tourism Business Improvement District Board Attendance

 $\sim$  = Absent

X = Present

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2012

Jan 9	Feb 13 Mar 6 Apr 3	Mar 6	May 1 Jun 12	Jun 12	Jul 10	Aug 7	Sep	Oct 2	Nov 6	Dec 4
Bissell, Gib ~	×									
Bowman, Angie X	×									
Brown, Lisa X	×									
Clark, Janet X	×									
Fisher, Lori ~	ì									
Moderie, Dan ~	×									
Walters, Chris X	×									

# Kalispell Tourism Business Improvement District Summary of Expenditures March 6, 2013

# TBID General Funds – Expense Summary January 2013:

Travel & Entertainment - \$293.88: Governor's Conference registration; Business Days; misc travel mileage

Research & Education - \$1,000.00: Sponsorship to Tourism Matters to Montana

Consumer Marketing – \$3,293.32: Trip Advisor administration; social media administration; trade show booth display; trade show booth table covering; airport brochure stocking

Event Marketing - \$757.42: Pond Hockey Photography; Spartan Facebook ad

Publications - \$2,391.50: Deposit visitor guide graphic design services

# TBID Private Funds (Events) - Summary January 2013:

# **Dragon Boat**

Income: grant; sponsors; merchandise sales

Expenses: direct mail postcards; U.S. and Canada Facebook ads; trailer construction

# **Pond Hockey**

Income: grant

Expenses: photography

I otal Cash Paid Out	- Cub .Cua.	Sub-total	Prior Fiscal Year Expenses	Public Relations/Publicity	Group Marketing	Event Sponsorship/Marketing	Consumer Marketing	Publications	Website - SEO & SEM	Website - maint & enhancements	Research and Education	Equipment & software	Technology support	Travel and entertainment	Employee Search/moving expenses	City of Kalispell Admin Fee	Tax Prep	Bookkeeping	Audit	Postage & Copies	Office Supplies	Telephone	Rent	Bank Fees	Staffing - Program Mgr & Sales Mgr	LIABILITIES & EQUITY	Total Cash Available	Total Cash Receipts	Interest Income	TBID Quarterly Collections	Current Assets	ASSETS				(accrual basis)
\$ 30,328.71	-	\$ 30.328.71	\$ 785.54	-			\$ 6,699.45	49	49		<del>с</del> я	€9	<del>\$</del>			\$	\$ -	\$ 148.75		\$ 326.26			4.	S	Mgr \$ 9,125.06		able \$ 67,338.01	\$ 5.40	\$ 5.40	<del>(</del> 5	\$ 67,332.61		Jul-12	Month 1		1010 F1 2013
\$ 10,866.02	10,000.01	\$ 10.866.02	-	\$ 2,912.43		\$ (7,453.47)	\$ 727.44	-	-	\$	<b>€</b> 9	·	\$ 90.00	\$ 100.00		\$ 1,785.53	\$	\$ 148.75	\$	\$ 207.62		\$ 305.85	49	\$ 3.95	\$ 11,459.04		\$ 108,437.95	\$ 71,428.65	\$ 7.63	\$ 71,421.02	\$ 37,009.30		Aug-12	Month 2		010
\$ 18,902.99	100000	\$ 18,902.99	- \$	,	631.50	\$ 3,279.98	(1,428.88)	,		-	\$ 4,800.00	<del>69</del>	88.56		-	-	٠.	148.75	-	\$ 85.30	\$ 30.00	237.37	498.00	\$ 4.50	\$ 10,527.91		\$ 97,580.56	8.63	\$ 8.63		\$ 97,571.93	⊢	Sep-12	Month 3		
\$ 62,481.07	20, 404, 62	\$ 62,481.67		2,927.25	1,073.11	\$ 27,860.33	7,007.14	-	2,639.36	9,146.75		•		\$ 95.97	-	\$	-	\$ 175.00	1	\$ 202.83	30.00	160.34	$\vdash$	8,15	\$ 10,657.44		\$ 78,681.89	⊢	4.32	┼~	78,677.57		Oct-12	Month 4		
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34,742.52	-	34,742.52	<del>()</del>	2,393.75	\$ 1,487.50	\$ 2,321.80	11,481.26	ı	1,933.58	1,236.25		-	1	327.68	1	<del>\$</del>	1	\$ 148.75	1	201.44	\$ 30.00	\$ 155.33	\$ 498.00	┼	\$ 12,524.33		\$ 187,367.09	17.93	╌	╌	\$ 187,349.16		Dec-12	Month	;	
.	-	\$ 19,675.55	\$ -	-	£	\$ 757.42	ယ	\$ 2,391.50		5	\$ 1,000.00		-	\$ 293.38	-	49	+	\$ 271.25		\$ 118.97		\$ 185.13	\$ 498.00		\$ 10,863.58	$  \  $	\$ 152,638.57		\$ 14.00		\$ 152,624.57	1	Jan-13	MONIN /	7	
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11:23 AM 02/21/13 Accrual Basis

# Tourism Business Improvement District Balance Sheet

As of January 31, 2013

	Jan 31, 13
ASSETS Current Assets Checking/Savings	
1010 · Checking	145,783.43
Total Checking/Savings	145,783.43
Total Current Assets	145,783.43
Fixed Assets 1710 · Office Equipment 1820 · Web Site Development	2,829.63 25,230.44
Total Fixed Assets	28,060.07
TOTAL ASSETS	173,843.50
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable	
2000 · Accounts Payable	14,665.92
Total Accounts Payable	14,665.92
Total Current Liabilities	14,665.92
Total Liabilities	14,665.92
Equity 32000 · Unrestricted Net Assets Net Income	92,897.17 66,280.41
Total Equity	159,177.58
TOTAL LIABILITIES & EQUITY	173,843.50

# Tourism Business Improvement District Profit & Loss

January 2013

_	Jan 13	Jul '12 - Jan 13
Income 4000 · TBID Revenue 4100 · Interest Income	0.00 14.00	269,220.27 67.09
Total Income	14.00	269,287.36
Expense 5000 · Staffing 5010 · Director 5020 · Sales Manager	5,299.26 5,564.32	41,526.08 34,200.97
Total 5000 · Staffing	10,863.58	75,727.05
5100 · Administrative 5350 · City of Kalispell Admin Fee 5110 · Bank Fees 5125 · Bookkeeping 5140 · Office Supplies 5150 · Postage & Copies 5160 · Rent 5180 · Telephone 5185 · Travel & Entertainment 5190 · Technology Support	0.00 3.00 271.25 0.00 118.97 498.00 185.13 293.38 0.00	5,000.00 32.32 1,242.50 230.88 1,208.47 3,486.00 1,409.31 1,092.11 178.56
Total 5100 · Administrative	1,369.73	13,880.15
5200 · Research & Education 5210 · Smith Travel Reports 5220 · Traning & Education	0.00 1,000.00	4,800.00 1,000.00
Total 5200 · Research & Education	1,000.00	5,800.00
5250 · Web Site 5260 · Development 5270 · Maintenance 5280 · SEO & SEM	0.00 0.00 0.00	430.00 10,135.27 5,366.14
Total 5250 · Web Site	0.00	15,931.41
5400 · Consumer Marketing 5405 · Build Photo and Video Library 5430 · Social Media 5440 · Other Media 5450 · Online Advertising 5460 · Travel Show Attendance 5470 · Trade Show Booth 5480 · Airport VIC Kiosk 5490 · Stock Airport VIC	0.00 1,200.00 0.00 0.00 0.00 2,034.88 58.44 0.00	24.95 11,245.49 1,118.75 12,782.32 8,785.28 1,220.03 366.88 100.00
Total 5400 · Consumer Marketing	3,293.32	35,643.70
5500 · Event Marketing 5501 · Dragon Boat 5501.1 · Advertising/PR 5501.9 · Other Dragon Boat	0.00 0.00	12,827.64 9,463.11
Total 5501 · Dragon Boat	0.00	22,290.75
5502 · Spartan Event 5503 · Huckleberry 100 5504 · Winter Recruiment Campaig 5504.2 · Pond Hockey	157.42 0.00 600.00	11,474.13 3,329.74 2,084.86
Total 5504 · Winter Recruiment Campaig	600.00	2,084.86
5505 · Event Pormoter Recruitment 5549 · Other Event Marketing	0.00 0.00	1,650.00 99.90
Total 5500 · Event Marketing	757.42	40,929.38
5550 · Group Marketing 5560 · Meeting, Conv & Event Guide 5565 · Trade Show, FAM Trips 5565.6 · MEET West	0.00	372.50 1,487.50
-		

11:23 AM 02/21/13 Accrual Basis

# Tourism Business Improvement District Profit & Loss

January 2013

_	Jan 13	Jul '12 - Jan 13
Total 5565 · Trade Show, FAM Trips	0.00	1,487.50
5570 · Incentive Program 5589 · Association Membership	0.00 0.00	361.41 432.13
Total 5550 · Group Marketing	0.00	2,653.54
5650 · Public Relations 5660 · Travel Writers/Press Releases/ 5665 · Press Releases 5675 · Visitor Hospitality 5650 · Public Relations - Other	0.00 0.00 0.00 0.00	1,350.00 7,689.75 24.93 200.00
Total 5650 · Public Relations	0.00	9,264.68
5700 · Publications 5710 · Visitor Guide	2,391.50	2,391.50
Total 5700 · Publications	2,391.50	2,391.50
6000 · Prior Fiscal Year Expense	0.00	785.54
Total Expense	19,675.55	203,006.95
Net Income	-19,661.55	66,280.41

11:23 AM 02/21/13 Accrual Basis

# Tourism Business Improvement District Profit & Loss Budget vs. Actual July 2012 through January 2013

	Jul '12 - Jan 13	Budget	\$ Over Budget	% of Budget
Income				
4000 · TBID Revenue	269,220.27	475,300.00	-206,079.73	56.6%
4100 · Interest Income	67.09			
Total Income	269,287.36	475,300.00	-206,012.64	56.7%
Expense				
5000 · Staffing	75,727.05	127,262.00	-51,534.95	59.5%
5100 · Administrative	13,880.15	33,155.00	-19,274.85	41.9%
5200 · Research & Education	5,800.00	6,133.00	-333.00	94.6%
5250 · Web Site	15,931.41	23,000.00	-7,068.59	69.3%
5400 · Consumer Marketing	35,643.70	82,500.00	-46,856.30	43.2%
5500 · Event Marketing	40,929.38	85,000.00	-44,070.62	48.2%
5550 · Group Marketing	2,653.54	85,000.00	-82,346.46	3.1%
5650 · Public Relations	9,264.68	17,250.00	-7,985.32	53.7%
5700 · Publications	2,391.50	16,000.00	-13,608.50	14.9%
6000 · Prior Fiscal Year Expense	785.54			
Total Expense	203,006.95	475,300.00	-272,293.05	42.7%
let Income	66,280.41	0.00	66,280.41	100.0%

11:42 AM 02/21/13 Accrual Basis

# KCVB Private Funds Balance Sheet As of January 31, 2013

	Jan 31, 13
ASSETS Current Assets Checking/Savings 10000 · Checking	64,414.71
Total Checking/Savings	64,414.71
Accounts Receivable 11000 · Accounts Receivable	9,000.00
Total Accounts Receivable	9,000.00
Total Current Assets	73,414.71
TOTAL ASSETS	73,414.71
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable 20000 · Accounts Payable	3,346.64
Total Accounts Payable	3,346.64
Total Current Liabilities	3,346.64
Total Liabilities	3,346.64
Equity 32000 · Unrestricted Net Assets Net Income	5,052.71 65,015.36
Total Equity	70,068.07
TOTAL LIABILITIES & EQUITY	73,414.71

11:43 AM 02/21/13 Accrual Basis

# KCVB Private Funds Profit & Loss by Class January 2013

	Admin	Dragon Boat	Pond Hockey	TOTAL
Income 40100 · Grants 40200 · Sponsors 40800 · Merchandise	0.00 0.00 0.00	31,000.00 9,000.00 124.00	29,300.00 0.00 0.00	60,300.00 9,000.00 124.00
Total Income	0.00	40,124.00	29,300.00	69,424.00
Expense 50000 · Administrative 50300 · Bookkeeping 50500 · Office Supplies 50900 · Additional Personnel	113.75 65.69 0.00	52.50 0.00 128.01	0.00 0.00 0.00	166,25 65.69 128.01
Total 50000 · Administrative	179.44	180.51	0.00	359.95
52000 · Advertising & Marketing 52100 · Creative Development 52110 · Print 52140 · Web	0.00 0.00	1,062,00 0.00	0.00 46.69	1,062.00 46.69
Total 52100 · Creative Development	0.00	1,062.00	46,69	1,108.69
52200 · Marketing 52250 · Social Media	0.00	325,00	0.00	325.00
Total 52200 · Marketing	0.00	325.00	0.00	325.00
52600 · Photographer/videographer	0.00	0.00	600.00	600.00
Total 52000 · Advertising & Marketing	0,00	1,387.00	646,69	2,033.69
59000 · Miscellaneous	0.00	2,015.00	0.00	2,015.00
Total Expense	179.44	3,582.51	646,69	4,408.64
Net Income	-179.44	36,541.49	28,653.31	65,015.36

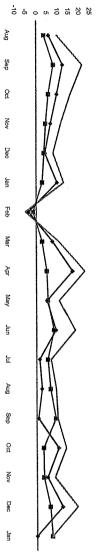
8:41 AM 02/27/13 Accrual Basis

# **KCVB Private Funds** Profit & Loss by Class January through December 2012

	Dragon Boat	TOTAL
Income 40300 · Registrations	5,600.00	5,600.00
Total Income	5,600.00	5,600.00
Expense 50000 · Administrative 50100 · Grant Writing Asst. 50700 · Credit Card Fee	515.92 31.37	515.92 31.37
Total 50000 · Administrative	547.29	547.29
Total Expense	547.29	547.29
Net Income	5,052.71	5,052.71

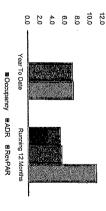
For the Month of January 2013

Monthly Percent Change



---Occupancy ---ADR ----RevPAR

# Overall Percent Change



		00	
■Occupancy ■ADR ■RevPAR	Year To Date		
<b>B</b> ADR	Run		
#RevPAR	Running 12 Months		

% Rooms Participants	Census Rooms	Census Props		Concile %		Percent Change	Last Y	This Year	河 かんだい のれい	Revenue		Percent Change	Last Y	This Y				Percent Cha	Last Year	This Y	Kidding			Percent Change	Last Year	This Y	Neve His		Labour Chailde	Last	inis rear		AUK	The state of the s	Percent Change	LdSt :	l and Vani	This \	Contradict (v)	
Ē		3ps 19	Aug			Ë		ear 4,692,652	100	<u>~</u>				ear 42,224	Aug					ear 48,267	Aug					ear 97.22	Aug		ſ		ear 111.14	T			ľ			87.5	35	4
86.9	1557	19	Sep					3,048,191				7.8			Sep					46,710				21.5	53,71	65.26	Sep		***************************************		89.16				12.4	0.0	000	73.2	Sep	
				2011			-			2011						2011						2011				34.40		2011				-		2044				***************************************	Oct	2011
		19						312 1,230,544						15,870		_				17 46,710		-				0 26.34		-			/2,34	-		-				361		-
		19	***************************************					544 1,002,260						70 14,165						10 48,267						4 20.77					00.70	-						29.3		
-			_			-	_		L			F			L			_			-			_			_					-		7	-					
33.1	557	19	Jan					997,345 1				5.3	3,402	14,116	Jan			4	0,313	48,267	Jan			12.9	18.31	0.66	Jan		5.8	0 0	20.05	300	3		8.8	20.0	20 1	29.2	Jan	
86.9	1557	19	Feb			-8.9	317,432	1,199,986	Feb			-7.5	17,808	16,465	Feb			4	45,444	43,596	Feb			5.1	28.99	27.53	Feb			1000	72.00	75 86	T		3.0		3	37.8	Feb	
86.9	1557	19	Mar			6.1	1,329,654	1,410,362	Mar			3.3	18,753	19,364	Mar			¥	50,313	48,267	War			10.6	26.43	29.22	Mar			37	70.00	30 03	Mar		7.5	, 5	373	46.1	Mar	
86,9	1557	19	Apr			17.6	1,254,537	1,474,989	Apr			12.1	17,669	19,810	Apr			4	48,690	46,710	Apr			22.6	25.77	31.58	Apr			40	3 7	24.46	A	***************************************	6.01		200	42.4	Apr	
86.9	1557	19	May			6.2	1,706,948	1,813,198	May			0.8	22,570	22,743	May			<u>4</u>	50,313	49,267	May			10.7	32.93	37.57	May		24	n (	75.53	70 77	New Mean		5,0	9	44.9	47.1	May	
86.9	1557	19	Jun	۸)		18.0	2,575,066	3,039,635	Jun			9.1	28,440	31,024	Jun			0.0	46,710	46,710	<b>}</b>			18.0	55.13	65.07				8 !	90.54	07.09	i		L.E.	2	60.9	66.4	Jun	
86.9	1557	19	Jul	2012		6.8	4,736,886	5,060,945	lut.	2012		1,5	42,293	42,911	Jul	2012		0.0	48,267	48,267	1	2012		6.8	98,14	104.85	1	2012		n i	11200	11704	15	012	1,0	n ;	87.6	6.88	Jul	2012
6.88	1567	19	Aug			9.2	4,692,652	5,123,530	Aug			2.5	42,224	43,287	Aug			0.0	48,267	48,267	Aug			92	9722	106.15	Aug			מס רט	111 14	118.36	Aug		43	a i	87.5	89.7	Aug	
86.5	1556	19	Sep			9,8	3,048,191	3,346,626	Sep			0.8	34,187	34,448	Sep			-0.1	46,710	46,680	Sep			9,9	65.26	71.69	Sep			9.0	89.16	97 15	Sep		0.0	0	73.2	73.8	Sep	
86.5	1556	19	Oct			13.7	1,660,612	1,888,314	Oct			10.2	21,889	24,122	Oct			-0.1	48,267	48,236	Oct			13.8	34.40	39.15	Q.			3.2	75.87	78.28	on		1000	100	45,3	50.0	Qet	
86.5	1556	19	Nov			8.4	1,230,544	1,334,462	Nov			5.0	16,870	17,709	Nov			-0.1	46,710	46,680	Nov			8.5	26,34	28.59	Nov			3.3	72.94	75.36	Nov			ħ O	36.1	37.9	Nov	
86.5	1556	19	Dec			18.9		1,191,725		ı		12.0	14,165	15,858	Dec			-0.1	48,267	48,236	Dec			19.0	20.77	24.71	Dec			6.2	70.76	75.15	Dec		2450	130	29.3	32.9	Dec	
86.5	1556	19	Jan	2013	1	7.3	997,345	1,069,857	Jan	2013		0.0	14,116	14,120	Jan	2013		-0,1	48,267	48,236	Jan	2013		7.3	20.66	22.18	Jan	2013		7.2	70.65	75.77	Jan	2013		2	29.2	29.3	Jan	2013
_			_L _			8.7	846,939	920,993	2011				12,1	13,402	201		-	0.0	50,3	50,313	2011		1	8	16.6	18.31	2011			-1.	69.48	88	2011				24.	26.6	2011	
										4						Year To Date					i	Year To Date						Year To Date			8 68.72			Year To Date						,
								997,345 1,0	1	۰					İ	•						•												o Date					2012	8
						7.3	Chr. 76	1,069,857	CEU.			0.0	116	14,120	2013			0.1	8,267	48,236	2013		,	7.3	20.66	22.18	2013			72	70.65	5.77	2013			<u>.</u>	29.2	29.3	2013	
						11.1	S07'thc'17	23,934,605	2011	_		9.1	2/2,/00	207,778	2011			i		592,395	1			11.1	36.37	40.40	2011		1		79.00		1	7*		ω	46.0	47.5	2011	
						6,8	20,904,000	25,552,136	2102	KINDIN ST BRIDGING		3,0	25.	291,304	2012	Running 12 Month		-2.7	592,395	576,225	2012	Running 12 Months		9.6	40,40	44.34	2012	Running 12 Months		3.2	85,09	87.81	2012	Running 12 Months		6.4	47.5	50.5	2012	Running 12 Months
						9,4		27,953,029	Ì	8	And the second name of the second			301,001		ŭ		-1.4		568,152	İ	•		11,0		49.20		on.	-		87.81					on No	50.5	53.1	2013	"

Source 2013 SMITH TRAVEL RESEARCH, Inc.

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Kalispell Area CVB

For the month of: January 2013

Осс %	6	ADR	70	RevPAR	ĀŖ	Pi	ercent Cl	Percent Change from January 2012	m Janua	ıry 2012		Occ %	%	ADR	Αυ	RevPAR	\$	_	ercent (	Percent Change from YTD 2012	rom YTD	3
									Room	Room	Room											Room
2013	2012	2013	2012	2013	2012	Occ	ADR	RevPAR	Rev	Avail	Sold	2013	2012	2013	2012	2013	2012	Occ	1	RevPAR		Avail
29.3	29.2	75.77	70.65	22.18	20.66	0.1	7.2	7.3	7.3	-0.1	0.0	29.3	29.2	75.77	70.65	22_18	20.66	0.1	7.2	7.3	7.3	<u>5</u>
36.4	32.5	73.88	68.17	26.92	22.17	12.0	8.4	21.4	21.4	0.0	12.0	36.4	32.5	73.88	68.17	26.92	22.17	12.0	8.4	21.4	21.4	0.0
29.2	33.8	72.95	72.30	21.28	24.47	-13.8	0.9	-13.0	-13.2	-0.2	-13.9	29.2	33.8	72.95	72.30	21.28	24.47	-13.8	0.9	-13.0	-13.2	-0.2
43.4	36.2	75.15	74.35	32.61	26.93	19.8	7	21.1	21.1	0.0	19.8	43.4	36.2	75.15	74.35	32.61	26.93	19.8	:1	21.1	21.1	0.0
																						,
34.7	33.5	61.48	59.01	21.36	19.75	3.8	4.2	8.2	10.6	2.2	6.1	34.7	33.5	61.48	59.01		19.75	3.8	4.2	8.2	10.6	2.2
50.3	50.6			206.90	189.58	-0.6	9.8	9.1	13.5	4.0	3.3	50.3	50.6	_	<u> </u>		189.58	0.6	9.8	9.1	13.5	4.0
44.3	42.0	79.08	76.34	35.05	32.07	5.5	3.6	9.3	9.1	<b>-</b> 0.2	5.3	44.3	42.0	79.08	76.34		32.07	5.5	3.6	9.3	9.1	-0.2
30.7	29.6	86.80	83.46	26.64	24.69	3.8	4.0	7.9	7.9	0.0	3.8	30.7	29.6	86.80	83.46		24.69	3.8	4.0	7.9	7.9	0.0
29.8	32.3	74.54	71.65	22.23	23.17	-7.8	4.0	4.0	4.0	0.0	-7.8	29.8	32.3	74.54	71.65	22.23	23.17	-7.8	4.0	4.0	4.0	0.0
42.1	34.6	87,98	83,39	37.01	28.82	21.7	5	28.4	28.2	-0.2	21.5	421	34.6	87.98	83.39	37.01	28.82	21.7	5.5	28.4	28.2	-0.2
39.2	40.3	81.38	81.48	31.92	32.81	-2.6	-0.1	-2.7	-2.7	0.0	-2.6	39.2	40.3	81.38	81.48	31.92	32.81	-2.6	-0.1	-27	-2.7	0.0
44.4	43.7	80.04	74.16	35.57	32.38	1.8	7.9	9.9	9.7	9	1.7	44.4	43.7	80.04	74.16	35.57	32.38	1.8	7.9	9.9	9.7	9
	8424 188184	2012 3 29.2 4 32.5 4 36.2 2 33.8 2 33.8 7 33.5 7 33.5 7 29.6 3 42.0 7 29.6 3 42.0 3 42.0 3 42.0 4 34.2 1 34.6 1 34	2012 2013 3 29.2 75.77 4 32.5 73.88 2 33.8 72.95 4 36.2 75.15 7 33.5 61.48 3 50.6 411.40 3 42.0 79.08 3 42.0 79.08 7 29.6 86.80 7 29.6 86.80 7 29.6 87.54 1 34.6 87.98 2 40.3 81.38 4 43.7 80.04	2012 2013 3 29.2 75.77 4 32.5 73.88 2 33.8 72.95 4 36.2 75.15 4 36.2 75.15 7 33.5 61.48 3 50.6 411.40 3 42.0 79.06 7 29.6 86.80 7 29.6 86.80 7 29.6 87.96 1 34.6 87.98 2 40.3 81.38 4 43.7 80.04	2012 2013 2012 3 29.2 75.77 70.65 4 32.5 73.88 68.17 2 33.8 72.95 72.30 4 36.2 75.15 74.35 7 33.5 61.48 59.01 7 33.5 61.48 59.01 7 33.6 411.40 374.57 2 3 42.0 79.08 76.34 7 29.6 86.80 83.46 3 32.3 74.54 71.65 8 32.3 74.54 71.65 8 32.3 74.54 83.39 2 40.3 81.38 81.48 4 43.7 80.04 74.16	2012         2013         2012         2013           3         29.2         75.77         70.65         22.18           4         32.5         73.88         68.17         26.92           2         33.8         72.95         72.30         21.28           4         36.2         75.15         74.35         32.61           7         33.5         61.48         59.01         21.36           3         50.6         411.40         374.57         206.90         1           3         42.0         79.08         76.34         35.05           3         42.0         79.08         76.34         35.05           7         29.6         86.80         83.46         26.64           3         32.3         74.54         71.65         22.23           3         42.0         79.08         76.34         35.05           7         29.6         86.80         83.46         26.64           3         32.3         74.54         71.65         22.23           1         34.6         87.98         83.39         37.01           2         40.3         81.38         81.48         3	2012 2013 2012 2013 2012 0 3 29.2 75.77 70.65 22.18 20.66 4 4 32.5 73.88 68.17 26.92 22.17 2 2 33.8 72.95 72.30 21.28 24.47 4 4 36.2 75.15 74.35 32.61 26.93 2 7 33.5 61.48 59.01 21.36 19.75 2 8 50.6 411.40 374.57 206.90 189.58 2 3 42.0 79.08 76.34 35.05 32.07 2 7 29.6 88.80 83.46 26.64 24.69 83.39 374.54 71.65 22.23 23.17 1 1 34.6 87.98 83.39 37.92 32.81 2 2 40.3 81.38 81.48 31.92 32.81 44.7 80.04 74.16 35.57 32.38	2012         2013         2012         2013         2012         2013         2012         Occ         ADR           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4           2         33.8         72.95         72.30         21.28         24.47         -13.8         0.9           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1           7         33.5         61.48         59.01         21.36         19.75         3.8         4.2           3         50.6         411.40         374.57         206.90         189.58         -0.6         9.8           3         42.0         79.08         76.34         35.05         32.07         5.5         3.6           3         42.0         79.08         76.34         35.05         32.07         5.5         3.6           7         29.6         88.80         83.46         26.64         24.69         3.8         4.0           8         32.2         72.54	2012 2013 2012 2013 2012 Occ ADR Rev 3 29.2 75.77 70.65 22.18 20.66 0.1 7.2 4 32.5 73.88 68.17 26.92 22.17 12.0 8.4 2 33.8 72.95 72.30 21.28 24.47 -13.8 0.9 4 36.2 75.15 74.35 32.61 26.93 19.8 1.1 2 33.5 61.48 59.01 21.36 19.75 3.8 4.2 7 33.5 61.48 59.01 21.36 19.75 3.8 4.2 7 33.5 81.48 74.57 206.90 189.58 -0.6 9.8 3 42.0 79.08 76.34 35.05 32.07 5.5 3.6 7 29.6 88.80 83.46 26.64 24.69 3.8 4.0 1 34.6 87.96 83.39 37.01 28.22 27.7 5.5 1 34.7 80.04 74.16 35.57 32.38 1.8 7.9	2012 2013 2012 2013 2012 Occ ADR RAWPAR R 3 29,2 75,77 70,65 22,18 20,66 0,1 7,2 7,3 4 32,5 73,88 68,17 26,92 22,17 12,0 8,4 21,4 3 2 33,8 72,95 72,30 21,28 24,47 -13,8 0,9 -13,0 -13,0 3 4 36,2 75,15 74,35 32,61 26,93 19,8 1,1 21,1 3 4 36,2 75,15 74,35 32,61 26,93 19,8 1,1 21,1 3 5 61,48 59,01 21,36 19,75 3,8 4,2 8,2 3 7 33,5 61,48 59,01 21,36 19,75 3,8 4,2 8,2 3 5 50,6 411,40 374,57 206,90 189,58 -0,6 9,8 9,1 3 3 42,0 79,08 76,34 35,05 32,07 5,5 3,6 9,3 3 7 29,6 86,80 83,46 26,64 24,69 3,8 4,0 7,9 3,8 3,4 4,0 7,9 3,4 3,5 3,5 3,5 3,5 3,5 3,5 3,5 3,5 3,5 3,5	2012         2013         2012         2013         2012         2013         2012         Occ         ADR         RayPAR         Ray         Available           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0           2         33.8         72.95         72.30         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0           7         33.5         61.48         59.01         21.36         19.75         3.8         4.2 <td< td=""><td>2012 2013 2012 2013 2012 Occ ADR RayPAR Ray Acad Solution</td><td>2012         2013         2012         2013         2012         Occ         ADR         RewPAR         Rew PAR         &lt;</td><td>2012         2013         2012         2013         2012         2012         Occ.         ADR         RawPAR         Favor         Account         South         2013         2012           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1         0.0         29.3         29.2           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0         12.0         36.4         32.5           2         33.8         72.95         72.30         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0         19.8         43.4         36.2           4         36.2         75.15         74.35         32.61         19.75         3.8         4.2         8.2         10.6         2.2         6.1         34.7         35.6           5         50.6         411.40</td><td>2012         2013         2012         2013         2012         2013         2012         2013         2012         Occ         ADR         Raw/PAR         Raw/PAR         Norm         Cool         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2023         75.77           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0         12.0         36.4         32.5         73.88           2         33.8         72.95         72.30         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0         19.8         43.4         36.2         75.15           4         36.6         49.1         21.3</td><td>2012         2013         2012         2013         2012         2013         2012         Occ         ADR         RayPAR         Ray         Anni         Sold         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1         0.0         29.3         29.2         75.77         70.65           4         32.5         73.88         68.17         20.69         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         20.1         19.8         43.4         36.2         75.15         74.35           7         33</td><td>2012         2013         2012         2012         2012         2012         Occ.         ADR         RawPAR         Raw         Available         Sold         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         75.77         70.65         22.18           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0         12.0         36.4         32.5         73.88         68.17         26.92           2         33.8         72.95         22.24         1.1         21.1         21.1         0.0         19.8         43.4         36.2         75.15         74.35         32.61         22.93         19.8         1.1         21.1         21.1         0.0         19.8         43.4</td><td>2012         2013         2012         2013         2012         2012         Occ.         ADR         RawPAR         Faw         Avenue         South         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18           4         32.5         75.35         26.44         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30         21.28           4         36.2         75.15         74.35         32.61         19.75         3.8         4.2         8.2         10.6         2.2         6.1         34.7         <t< td=""><td>2012         2013         2012         2013         2012         2012         Occ. ADR RawPAR Raw PAR Raw</td><td>2012         2013         2012         2013         2012         2012         Occ         ADR         Raw/PAR         Raw/PAR         Avail         Sodd         2013         2013         2012         Qcc         ADR         Raw/PAR         Raw/PAR         Avail         Sodd         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2014         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013</td><td>2012         2013         2012         2013         2012         2013         2012         Occ         ADR         RayPAR         RayPAR         Sod         2013         2012         2013         2012         QCC         ADR         RayPAR         RayPAR         Sod         2013         2012         2013         2012         2013         2012         QCC         ADR         RayPAR           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         120.0         29.2         33.8         72.95         72.30         21.28         24.7         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30         21.28         24.7         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95</td><td>2012 2013 2012 2013 2012 200c ADR RayPAR Ray And Sold 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2013</td></t<></td></td<>	2012 2013 2012 2013 2012 Occ ADR RayPAR Ray Acad Solution	2012         2013         2012         2013         2012         Occ         ADR         RewPAR         Rew PAR         <	2012         2013         2012         2013         2012         2012         Occ.         ADR         RawPAR         Favor         Account         South         2013         2012           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1         0.0         29.3         29.2           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0         12.0         36.4         32.5           2         33.8         72.95         72.30         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0         19.8         43.4         36.2           4         36.2         75.15         74.35         32.61         19.75         3.8         4.2         8.2         10.6         2.2         6.1         34.7         35.6           5         50.6         411.40	2012         2013         2012         2013         2012         2013         2012         2013         2012         Occ         ADR         Raw/PAR         Raw/PAR         Norm         Cool         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2023         75.77           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0         12.0         36.4         32.5         73.88           2         33.8         72.95         72.30         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         0.0         19.8         43.4         36.2         75.15           4         36.6         49.1         21.3	2012         2013         2012         2013         2012         2013         2012         Occ         ADR         RayPAR         Ray         Anni         Sold         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1         0.0         29.3         29.2         75.77         70.65           4         32.5         73.88         68.17         20.69         21.28         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30           4         36.2         75.15         74.35         32.61         26.93         19.8         1.1         21.1         21.1         20.1         19.8         43.4         36.2         75.15         74.35           7         33	2012         2013         2012         2012         2012         2012         Occ.         ADR         RawPAR         Raw         Available         Sold         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         75.77         70.65         22.18           4         32.5         73.88         68.17         26.92         22.17         12.0         8.4         21.4         21.4         0.0         12.0         36.4         32.5         73.88         68.17         26.92           2         33.8         72.95         22.24         1.1         21.1         21.1         0.0         19.8         43.4         36.2         75.15         74.35         32.61         22.93         19.8         1.1         21.1         21.1         0.0         19.8         43.4	2012         2013         2012         2013         2012         2012         Occ.         ADR         RawPAR         Faw         Avenue         South         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         75.77         70.65         22.18         20.66         0.1         7.2         7.3         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18           4         32.5         75.35         26.44         24.47         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30         21.28           4         36.2         75.15         74.35         32.61         19.75         3.8         4.2         8.2         10.6         2.2         6.1         34.7 <t< td=""><td>2012         2013         2012         2013         2012         2012         Occ. ADR RawPAR Raw PAR Raw</td><td>2012         2013         2012         2013         2012         2012         Occ         ADR         Raw/PAR         Raw/PAR         Avail         Sodd         2013         2013         2012         Qcc         ADR         Raw/PAR         Raw/PAR         Avail         Sodd         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2014         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013</td><td>2012         2013         2012         2013         2012         2013         2012         Occ         ADR         RayPAR         RayPAR         Sod         2013         2012         2013         2012         QCC         ADR         RayPAR         RayPAR         Sod         2013         2012         2013         2012         2013         2012         QCC         ADR         RayPAR           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         120.0         29.2         33.8         72.95         72.30         21.28         24.7         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30         21.28         24.7         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95</td><td>2012 2013 2012 2013 2012 200c ADR RayPAR Ray And Sold 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2013</td></t<>	2012         2013         2012         2013         2012         2012         Occ. ADR RawPAR Raw PAR Raw	2012         2013         2012         2013         2012         2012         Occ         ADR         Raw/PAR         Raw/PAR         Avail         Sodd         2013         2013         2012         Qcc         ADR         Raw/PAR         Raw/PAR         Avail         Sodd         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2012         2013         2014         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013	2012         2013         2012         2013         2012         2013         2012         Occ         ADR         RayPAR         RayPAR         Sod         2013         2012         2013         2012         QCC         ADR         RayPAR         RayPAR         Sod         2013         2012         2013         2012         2013         2012         QCC         ADR         RayPAR           3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         29.3         29.2         75.77         70.65         22.18         20.66         0.1         7.2         7.3         -0.1         0.0         120.0         29.2         33.8         72.95         72.30         21.28         24.7         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95         72.30         21.28         24.7         -13.8         0.9         -13.0         -13.2         -0.2         -13.9         29.2         33.8         72.95	2012 2013 2012 2013 2012 200c ADR RayPAR Ray And Sold 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2012 2013 2013

y nary	2012					Part	cipation	
ercen	ercent Change from YTD 2012	from YT	D 2012		Properties	erties	Rooms	ms
ADR.	RevPAR	Room	Room	Room	Census	Sample	Census	Sample
7,2	7.3	7.3	-0.1	0.0	19	14	1556	1346
8.4	21.4	21.4	0.0	12.0	41	25	3107	2295
0.9	-13.0	-13.2	-0.2	-13_9	13	9	1166	889
:	21.1	21.1	0.0	19.8	26	5	2009	1415
					13	N	712	119
4.2	8.2	10.6	2.2	6.1	68	37	5116	3762
9.8	9.1	13.5	4.0	3.3	35	15	3941	2403
3.6	9.3	9.1	-0.2	5.3	හ	35	3860	3199
4.0	7.9	7.9	0.0	3.8	20	12	1644	1329
4.0	4.0	4.0	0.0	-7.8		4	396	244
5.5	28.4	28.2	-0.2	21.5	37	19	2729	1558
-0.1	-2.7	-2.7	0.0	-2.6	57	36	5907	5035
7.9	٥٥	97	5	1.7	 &	28	3987	3078

Source 2013 SMITH TRAVEL RESEARCH, Inc.

A blank row indicates insufficient data.

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Ph (406) 449-8408 Fx (406) 442-8018

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# Smith Travel Research Report for Montana Lodging & Hospitality Association -- Jan 2012 vs Jan 2011

Mor	1th	to	Mo	nth
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	Occu	pancy Pe	rcent
Segment	2013	2012	% Chg
United States	51.0	49.2	3.6
Mountain	50.7	48.9	3.7
Montana	38.2	36.5	4.8
Billings	44.3	43.5	1.7
Bozeman/Yellowstone Area	36.6	30.9	18.4
Missoula/Butte	35.9	32.0	12.0
Helena/Great Falls	44.3	42.0	5.5

	Avera	ge Roon	n Rate
Segment	2013	2012	% Chg
United States	105.96	100.84	5.1
Mountain	110.35	107.32	2.8
Montana	78.11	72.77	7.3
Billings	80.56	74.45	8.2
Bozeman/Yellowstone Area	73.69	72.27	2.0
Missoula/Butte	73.70	68.05	8.3
Helena/Great Falls	79.08	76.34	3.6

	i	RevPAR	
Segment	2013	2012	% Chg
United States	54.02	49.54	8.8
Mountain	56.00	52.52	6.6
Montana	29.85	26.54	12.5
Billings	35.66	32.41	10.1
Bozeman/Yellowstone Area	27.00	22.37	20.7
Missoula/Butte	26.43	21.79	21.3
Helena/Great Falls	35.05	32.07	9.3

	Rev	Avail	Sold
Segment	% Chg	% Chg	% Chg
United States	9.6	0.7	4.3
Mountain	7.1	0.5	4.2
Montana	14.4	1.7	6.6
Billings	10.0	-0.1	1.6
Bozeman/Yellowstone Area	20.5	-0.2	18.2
Missoula/Butte	21.3	0.0	12.0
Helena/Great Falls	9.1	-0.2	5.3

# Year to Date

	Occu	pancy Pe	rcent
Segment	2013	2012	% Chg
United States	51.0	49.2	3.6
Mountain	50.7	48.9	3.7
Montana	38.2	36.5	4.8
Billings	44.3	43.5	1.7
Bozeman/Yellowstone Area	36.6	30.9	18.4
Missoula/Butte	35.9	32.0	12.0
Helena/Great Falls	44.3	42.0	5.5

	Avera	ge Roon	Rate
Segment	2013	2012	% Chg
United States	105.96	100.84	5.1
Mountain	110.35	107.32	2.8
Montana	78.11	72.77	7.3
Billings	80.56	74.45	8.2
Bozeman/Yellowstone Area	73.69	72.27	2.0
Missoula/Butte	73.70	68.05	8.3
Helena/Great Falls	79.08	76.34	3.6

		RevPAR	
Segment	2013	2012	% Chg
United States	54.02	49.54	8.8
Mountain	56.00	52.52	6.6
Montana	29.85	26.54	12.5
Billings	35.66	32.41	10.1
Bozeman/Yellowstone Area	27.00	22.37	20.7
Missoula/Butte	26.43	21.79	21.3
Helena/Great Falls	35.05	32.07	9.3

	Rev	Avail	Sold
Segment	% Chg	% Chg	% Chg
United States	9.6	0.7	4.3
Mountain	7.1	0.5	4.2
Montana	14.4	1.7	6.6
Billings	10.0	-0.1	1.6
Bozeman/Yellowstone Area	20.5	-0.2	18.2
Missoula/Butte	21.3	0.0	12.0
Helena/Great Falls	9.1	-0.2	5.3

# CITY OF KALISPELL Gross Lodging Tax Revenue

Date of this Run: 3/2/2013

Please Note: Revenue collected is 4% of lodging price. The percentages listed below are affected by rate increases, delinquencies and other factors. They should not be considered an equal correlation of increase or decrease in the number of travelers.

\$0 (+0%)
(+0%) \$0
(+0%) \$0
<b>2015 2016 \$0</b> (+0%)
(T-10/0)
(+15%) \$118,338
(+21%) \$392,991 (
(+6%) \$167,899
2010 2011 2011 (+5%) \$08.540 (+0%)
\$445,639 (+11%) \$491,668 (+10%)
(+7%) \$75,188 (
(+9%) \$252,491 (-
5,064 (+16%) \$109,785
ାଫ
\$41,490 (-3%) \$40,999 (-1%) \$372,976 (+3%) \$377,476 (+1%)
(+3%) \$195,691 (
(+7%) \$86,232
(+6%) \$48,5
<u>2000</u> <u>2001</u>
\$386,059 (-4%) \$377,255 (-2%)
\$187,445 (-3%) \$164,496 (-2%) \$57,228 (+2%) \$53,237 (-7%)
(-10%) \$95,136 (
(+2%) \$44,384 (
<u>1995</u>
\$27,148 (+13%) \$378,666 (+16%)
\$57,425
(+13%) (+15%)
(+11%) \$54,204
1990 1991

-11 -5 -6 4 11 -5 -6 4

15 0 5 8



# **Bay Area Travel & Adventure Show 2013**

Show Summary Report Kalispell Convention and Visitors Bureau

The Travel & Adventure Show is the largest travel show in the U.S. and the San Francisco Bay Area. Northern California is consistently a strong feeder market to Montana, Flathead Country and the Kalispell VIC. We spoke with thousands and educated them on the location of Glacier National Park, it's proximity to Kalispell, and other activities and amenities offered in the area. People were

often surprised to know that major air carriers flew into Kalispell including the seasonal direct flight on Allegiant. Members of the travel trade also attended the show enabling us to make direct connections and pursue exposure in publications and blogs. The show was a good fit for Kalispell to create brand awareness and introduce travel incentives to this market. The booth cost was high and the show hours were shorter compared to other shows we have participated in. Attendance at next year's show will be gauged on the activity we see from that market through website visits, media exposure and hotel reservations.

When:

February 16-17, 2013

Where:

Santa Clara Convention Center

Attendance:

14,000 people attended primarily from San Francisco Bay Area

**Exhibitors:** 

200 exhibitors representing U.S. and International Destinations.

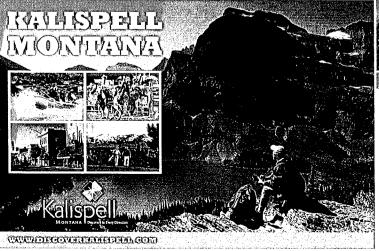
Presentations made by Rick Steves, Joe Diaz and Andrew McCarthy. Competitive market exhibitors included Yosemite Park, California's Gold Country, Utah, Nevada and Central Montana/Great Falls Montana.

**Distribution:** We distributed approximately 800 visitor guides as well as a show promotional piece, Montana road maps, and assorted other collateral as requested. Also a promotional water bottle koozie branded with Kalispell logo and website address.

**Leads / Summary:** Visitors to the booth signed up for a change to win one of two Kalispell vacation packages which included lodging, dining and activity certificates. A total of 402 leads were received. The email addresses will be added to our database to receive quarterly e-newsletters. Addition to the leads we connected with four travel writers. Since the show they have reached out requesting information to include in blogs and websites. We are also looking to schedule a press trip for the fall.













### MARKAZONI METERBITANI METERBORADA

Kalispell Is located on the corner of Genuine and Glad to See you. Our walkable downtown offers unique shopping, fine restaurants, museums, art galleries and welcoming smiles.

Hilton Garden Inn Kalispell and Charlerence Orater www.kalispell.hgi.com



Find a list of all lodging at

Glacier National Park is Montana's greatest natural treasure, lauded as the most beautiful and wild of our national parks, Fidheed Lake has more than 160 miles of shoreline dotted with accessible beaches beckoning you Into the cool clear water. When you stay in Kalispell both are just our your back door.

\*\* Grat falt

Rices

Substitution

Botto St Beneau String

Download or request a print

Download or request a print

Discover the unexpected in Kalispell - rodeos, craft brewerles, wineries and distilleries, skating on an open pond, dog sledding through the forest, fresh Flathead Lake cherries and delicious huckleberry ple.

### GETTING HERE

U.S. Highway 2 from the east & west and U.S. Highway 93 from the south.

Glacier Park International Airport offers direct or one stop flights from the Bay Area to Kalispell on Alaska. Deta, United and Allegiant.



DiscoverKalispell.com	Jan-13	% of change from 2012
Unique visits	3,127	34.15%
Page views	10,991	14.76%
Pg/Visit	2.9	-14.71%
New Visits	78.48%	-0.95%
Bounce Rate	51.13%	14.75%
Traffic sources		
Search engines	49.95%	
Referral sites	29.40%	
Campaigns	0.11%	· · · · · · · · · · · · · · · · · · ·
Direct	20.55%	,
Referring sites	iExplore, trip advisor, kalispellchamber, spartan race, dailyinterlake, MT Dragon Boat, visitmt, google ad words, glaciermt	
Visits by Location	US = 2,952	19.85%
	CANADA = 690	126.23%
Top States	MT, CA, CO, WA, NY, TX, FL, OR, MN	
Canada	ALBERTA: Calgary, Edmonton,	
	Lethbridge, Red Deer, Okotoks	77.299
	BRITISH COLUMBIA: Cranbrook,	
	Vancouver, Fernie, Nelson	256.769
Content CTR	Lodging 18%	Packages 11%
	Discover Affordable 18%	Wine-Dine 8.7%
	Outdoor 16%	
Packages	121 clicks on individual packages	
Ineraries	240 clicks into itineraries	
Trip Advisor	Jan-13	% of change from 2012
Page views	2,361	539
Total clicks to website	321	829
CTR by pageview	13.60%	629
Interaction rate	19.31%	
Total Clicks/Interactions	456	
·		
Facebook		
Discover Kalispell - Likes	1,290	43 new since last mth
Dragon Boat - Likes	645	159 new since last mth
Ad Campaign - Dragon Boat: U.S. and Canada	impressions = 128,069	new page likes = 93
	clicks = 464	actions = 367
	cost per click = \$0.45	CTR = 0.362%
Online Banner Ads		
Madden Media	total impressions = 1,292,022	traffic to site = 1,449
11/20/12 - 2/12/13	overall CTR = 0.11%	-,··-
(campaign completion)		
(campaign completion)	site retargeting CTR = 0.25%	